

# Stony Medical Centre

## Patient Participation Group Minutes

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**Date:** 21 October 2019

**Time:** 10:15 – 12:00

**Chair:** Sue Graham

**Attendees:** Sue Graham; Crad Allerton; Philippa Prescott; Judith Williams; Joan Crossan

### **1 Welcome**

### **2 Apologies**

GT. AA. AT, SW

### **3 Minutes of last meeting**

Approved for the website.

### **4 Primary Care Network Update**

### **5 Watling Street Network Update**

Our Primary Care Network (PCN)

#### **5.1 YIS**

Counselling service now up and running.

#### **5.2 Community Team**

New WSN branded uniform shown to PPG members.

#### **5.3 Louise Ecclestone**

Unfortunately Louse has returned to Willen Hospice team. Now recruiting a replacement.

#### **5.4 Social Work Assistant**

Khadeja has been seconded from the Council as our PCN SWA. She will be working in the PCN 2.5 days per week. Additionally Luke Sullivan provides 0.5 days per week.

#### **5.5 IT (“Remote booking”)**

We have issues around sharing extended hours provision across our network because of (national) IT limitations. Crad has rattled some cages within BLMK and we are now on a pilot to roll out and test some developments.

#### **5.6 Northampton Services**

Suggest that a request should be made to Luke to make contact with Social Services in N’Hants & develop better inroads for community team.

Insider knowledge from N’Hants residents regards parish council newsletters, venues for coffee clubs, social events, dementia clubs etc would be appreciated. SG SG  
to collect what she can from AgeUK contacts and Joan to discuss with library JC

### **6 AOB**

#### **6.1 Whitehouse Park Development**

No developments retendering at this point.

INFO

#### **6.2 Ear Syringing Service**

Practice continue to review the viability of continuing with this service following reduction in indemnity cover for nurses.

NB: HCA’s no longer have cover so service cannot be delivered by them.

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### **6.2 Staff Changes**

Liz Hooper, secretary - left and relocated

Holly Burn – moved out of reception to take on secretary role.

Amy Halsey – moved from afternoon reception team to morning reception team.

Shatel Atkins – joined afternoon reception team

### **6.4 Stair Lift**

Crad continues to remind NHSPS that we are here and remind them of their commitment to install a stair lift.

Most recently Crad was advised that an assistant to Martin Jackson is undertaking a procurement exercise.

## **7 Flu Clinic review**

12 October – clinic ran smoothly and there was little to no queuing

19 October – hideous.

Basically there was no difference between the clinics i.e.: same number of appts, same number of vaccinators so what was different?

[REDACTED]

Crad to liaise within PCN and the practice about a common approach that may prove successful so all. CA

### **Date of next meetings**

9th December

All starting at 10.15